



Community & Primary Health Care

Making A Difference In Your Community

Serving Lanark, Leeds-Grenville & Kingston (Lifeline)

Community & Primary Health Care -
Lanark, Leeds & Grenville

Brockville & Area:

CENTRE OF EXCELLENCE

2235 Parkedale Ave.

Brockville, ON K6V 6B2

- Administration**
613-342-1747; F: 342-7582
Confidential Fax: 613-342-7925
- Community Support Services**
613-342-3693; F: 342-8992
- Diabetes Education Centre**
613-498-9902; F: 498-9689
- Lifeline**
342-9991; F: 342-6788
542-9643 – Kingston or
1-877-565-0008 - Toll Free
- Adult Day Service**
613-498-1446; F: 342-0906

- Athens & Area**
Box 133, 12 Wellington St.
Athens, ON K0E 1B0
613-924-1629; F: 924-1636
- Carleton Place & Area**
15 Bates Drive
Carleton Place, ON K7C 4J8
613-257-3296 or 1-800-461-3135
F: 257-7457
- Gananoque & Area (SAIL)**
345 Herbert Street
Gananoque, ON K7G 2Y7
613-382-1175; 1-800-561-8024
Fax: 613-382-8357
- North Leeds,
Althorpe/Bolingbroke**
Box 250, 2790A Hwy. #15
Portland, ON K0G 1V0
613-272-8014; F: 272-5209
- Prescott & Area**
Box 1278, 555 King St. W.
Prescott, ON K0E 1T0
613-925-3731; F: 925-0605

To access services or volunteer call:
(613) 342-3693 or 800-465-7646

“Partners for a Safe & Healthy Community”
Member Agency of United Way

PRIVACY STATEMENT

As your provider for Community Support Services, Community & Primary Health Care – Lanark, Leeds & Grenville (CPHC) staff are bound by law and ethics to safeguard your privacy and the confidentiality of your personal information.

This includes:

- collecting only the information that may be necessary for your care;
- keeping accurate and up-to-date records;
- safeguarding your personal information in our possession;
- sharing information with other healthcare providers and organizations on a ‘need to know’ basis where required for your support/health care;
- disclosing information to third parties only with your express consent, or when necessary for legal reasons; and
- retaining/destroying records in accordance with the law.

Your request for care from CPHC implies consent for our collection, use and disclosure of your personal information for purposes related to your care/service. As noted above, other purposes require your express consent.

You have the right to see your records. You may also obtain copies of your records/file. Please speak to your Coordinator if you have concerns about the accuracy of your records.

If you would like to discuss our privacy policy in more detail, or have specific questions or complaints about how your information is handled, please speak to your Coordinator and she/he will try to resolve them.*

***If your complaint is not resolved to your satisfaction by my office, you may wish to contact the Information & Privacy Commissioner of Ontario at: 416-326-3333 or 1-800-387-0073.**

*CPHC: Recipient of the 2006, 2007, 2010, 2011 & 2012 Donner Canadian Foundation Awards
6-Year Finalist of the Donner Canadian Foundation Awards
For Excellence in the Delivery of Service for Seniors
Recipient of the 2011 Peter F. Drucker Award for Non- Profit Management
Recipient of the 2012 William H. Donner Award for Excellence in the Delivery of Social Services*